



Electricity Facts Label (EFL)
Pogo Energy LLC
100% Clean Energy Plan 15
Effective Date: December 31, 2024

Electricity Price

Average Price per kWh

| Average Monthly Use | 500 kWh | 1000 kWh | 2000 kWh |
|---------------------------|---------|----------|----------|
| Oncor | 19.0¢ | 18.6¢ | 18.4¢ |
| CenterPoint Energy | 18.9¢ | 18.5¢ | 18.3¢ |
| AEP Texas Central | 19.4¢ | 19.1¢ | 18.9¢ |
| AEP Texas North | 19.3¢ | 19.0¢ | 18.8¢ |
| TNMP | 20.9¢ | 20.1¢ | 19.7¢ |

The average price for electric service shown above reflects the Pogo Energy Charge, an ERCOT Market Securitization (Debt) Finance charge of 2¢ per day (30 days), and all existing Transmission and Distribution Utility (TDU) recurring delivery charges as billed by the TDU and passed through without markup, excluding state and local sales taxes and the Gross Receipts Reimbursement. Your average price for electric service will vary according to your actual usage.

| | Pogo Energy Charge ¢ per kWh | TDU Charges |
|---------------------------|---------------------------------|-------------|
| Oncor | 12.9¢ | ** |
| CenterPoint Energy | 12.7¢ | ** |
| AEP Texas Central | 12.9¢ | ** |
| AEP Texas North | 12.9¢ | ** |
| TNMP | 12.9¢ | ** |

** For updated TDU delivery charges, visit PogoEnergy.com/TDUCharges.

Except for price changes allowed by law or regulatory action, this price is the price that will be applied during your first billing cycle; this price may change in subsequent months at the sole discretion of Pogo Energy. After enrollment, the current price for the product is available by logging into your account at PogoEnergy.com/MyAccount or by calling 888.764.6669. Please review the current and historical price of this product available at PogoEnergy.com/PriceHistory or by calling 888.764.6669.

Some locations may be subject to a special charge that is not included in the total average price shown for electric service, such as a charge for underground facilities authorized by their city. For more detail see this TDU’s service tariff for a listing of cities and authorized charges.

Other Key Terms and Questions

See your Terms of Service agreement and Prepaid Disclosure Statement for a full listing of fees and other terms.

Disclosure Chart

| Type of Product | Variable Rate | | | | | | | | | | | | | | | | | | |
|--|---|------------------------|---------------|--|--------|---|--------|--|--------|-------------------|--------|------------------|---------|---|---------|--|---------|-----------------------------|---------|
| Contract Term | Monthly | | | | | | | | | | | | | | | | | | |
| Do I have a termination fee or any fees associated with terminating service? | No | | | | | | | | | | | | | | | | | | |
| Can my price change during a contract period? | Yes | | | | | | | | | | | | | | | | | | |
| If my price can change, how will it change, and by how much? | The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity, Inc. administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. | | | | | | | | | | | | | | | | | | |
| What other fees may I be charged? | <table border="1"> <thead> <tr> <th>Additional Fees</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>Minimum Usage Fee A fee per ESI ID will be assessed if your daily usage is below 16.0 kWh for any day as originally reported to Pogo by Smart Meter Texas (SMT)</td> <td>\$0.95</td> </tr> <tr> <td>Payment Fee: automated channels (web, app, IVR) No fee is charged for payment of \$60 or more</td> <td>\$5.00</td> </tr> <tr> <td>Payment Fee at in-person, authorized payment centers</td> <td>\$2.00</td> </tr> <tr> <td>Disconnection fee</td> <td>\$0.00</td> </tr> <tr> <td>Reconnection Fee</td> <td>\$25.00</td> </tr> <tr> <td>Summary of Usage and Payments ("SUP") Print Fee</td> <td>\$10.00</td> </tr> <tr> <td>Insufficient Funds, Chargeback, Returned Payment Fee</td> <td>\$35.00</td> </tr> <tr> <td>Closeout Balance Refund Fee</td> <td>\$10.00</td> </tr> </tbody> </table> | Additional Fees | Amount | Minimum Usage Fee A fee per ESI ID will be assessed if your daily usage is below 16.0 kWh for any day as originally reported to Pogo by Smart Meter Texas (SMT) | \$0.95 | Payment Fee: automated channels (web, app, IVR) No fee is charged for payment of \$60 or more | \$5.00 | Payment Fee at in-person, authorized payment centers | \$2.00 | Disconnection fee | \$0.00 | Reconnection Fee | \$25.00 | Summary of Usage and Payments ("SUP") Print Fee | \$10.00 | Insufficient Funds, Chargeback, Returned Payment Fee | \$35.00 | Closeout Balance Refund Fee | \$10.00 |
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| Closeout Balance Refund Fee | \$10.00 | | | | | | | | | | | | | | | | | | |
| Is this a pre-pay or pay in advance product? | Yes | | | | | | | | | | | | | | | | | | |
| Does Pogo Energy purchase excess distributed renewable energy generation? | No | | | | | | | | | | | | | | | | | | |
| Renewable Content | 100% | | | | | | | | | | | | | | | | | | |
| Statewide average renewable content | 33% | | | | | | | | | | | | | | | | | | |
| Website | PogoEnergy.com | | | | | | | | | | | | | | | | | | |
| Email | support@pogoenergy.com | | | | | | | | | | | | | | | | | | |
| Customer Service | 888.764.6669 | | | | | | | | | | | | | | | | | | |
| Operating Hours | Monday – Friday: 8 am – 5 pm (Central Time) | | | | | | | | | | | | | | | | | | |
| Mailing Address | P.O. Box 12346, Dallas, TX 75225 | | | | | | | | | | | | | | | | | | |



Etiqueta de Datos de Electricidad (EFL)

Pogo Energy LLC

100% Clean Energy Plan 15

Fecha de vigencia: 31 de diciembre de 2024

Precio de la Electricidad

Precio medio en ¢ / kWh

| Uso Mensual Promedio | 500 kWh | 1000 kWh | 2000 kWh |
|----------------------|---------|----------|----------|
| Oncor | 19.0¢ | 18.6¢ | 18.4¢ |
| CenterPoint Energy | 18.9¢ | 18.5¢ | 18.3¢ |
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Los precios promedios por servicio de energía en la caja arriba refleja Cargos de Energía, un cargo llamado ERCOT Market Securitization (Deuda) Finance de 2¢ por día (30 días), y todos los cargos actuales recurrentes de la Utilidad de Transmisión y Distribución (TDU) que son facturados y pasados por TDU sin sobreprecio, excluyendo impuestos locales y del estado y el Gross Receipts Reimbursement. El precio promedio por servicio de energía variará según el consumo actual.

| | Tarifa de Energía de Pogo ¢ por kWh | Cargos TDU |
|--------------------|--|------------|
| Oncor | 12.9¢ | ** |
| CenterPoint Energy | 12.7¢ | ** |
| AEP Texas Central | 12.9¢ | ** |
| AEP Texas North | 12.9¢ | ** |
| TNMP | 12.9¢ | ** |

** Para obtener los más recientes de cargos por el TDU suministro visite PogoEnergy.com/TDUCharges.

Excepto por los cambios de precios permitidos por la ley o acción regulatoria, este precio es el precio que se aplicará durante el primer ciclo de facturación; el precio puede cambiar los meses subsiguientes por la discreción sola de Pogo Energy. Después de la inscripción, el precio actual por el producto está disponible por entrar tu cuenta en PogoEnergy.com/MiCuenta o por llamar al 888.764.6669. Por favor, revisa el precio actual y histórico de este producto disponible en PogoEnergy.com/PriceHistory o por llamar al 888.764.6669.

Unas ubicaciones pueden estar sujeto a un cargo especial que no está incluido en el precio promedio mostrado por servicio de energía, como un cargo por servicio bajo tierra autorizado por su ciudad. Para más detalles, revisa la tarifa de servicio de este TDU para una lista de ciudades y los cargos autorizados.

Otras Claves
Términos y
Preguntas

Revisa el acuerdo llamado Condiciones de Servicio y Declaración de prepago para una lista completa de cuotas y otros acuerdos.

Preguntas Frecuentes

| Tipo de Producto | Tarifa Variable | | | | | | | | | | | | | | | | | | |
|--|--|---------------------------|-----------------|---|--------|--|--------|---|---------|----------------------|--------|---------------------|---------|--|---------|---|---------|---|---------|
| Plazo del Contrato | Mensual | | | | | | | | | | | | | | | | | | |
| ¿Tengo un cargo de terminación o algún cargo asociado con terminar el servicio? | No | | | | | | | | | | | | | | | | | | |
| ¿Puede cambiar mi precio durante un período de contrato? | Sí | | | | | | | | | | | | | | | | | | |
| Si mi precio puede cambiar, ¿cómo va a cambiar, y por cuánto? | El precio que se aplique en el primer ciclo de facturación puede ser diferente que el precio en este EFL si hay cambios de cargos de TDSP; cambios a cuotas administrativas al consumo de Electric Reliability Council of Texas o Texas Regional Entity, Inc; o cambio que vienen de impuestos locales, federales o del estados regulatorios que imponen cuotas nuevas o modificadas o costos que son fuera de nuestro control. | | | | | | | | | | | | | | | | | | |
| ¿Qué otros cargos se me pueden cobrar? | <table border="1"> <thead> <tr> <th>Cuotas Adicionales</th> <th>Cantidad</th> </tr> </thead> <tbody> <tr> <td>Cuota de Consumo Bajo Una cuota por ESI ID se aplicará si el consumo diario es bajo 16.0 kWh por cualquier día como fue reportado originalmente a Pogo por Smart Meter Texas (SMT)</td> <td>\$0.95</td> </tr> <tr> <td>Cargo por pago a través de canales automatizados (web, aplicación, IVR) No hay cuota de pago por los pagos de \$60 o más</td> <td>\$5.00</td> </tr> <tr> <td>Cargo en los centros de pago autorizados en persona</td> <td>\$2.00*</td> </tr> <tr> <td>Costo de desconexión</td> <td>\$0.00</td> </tr> <tr> <td>Costo de reconexión</td> <td>\$25.00</td> </tr> <tr> <td>Resumen de uso y pagos ("SUP") Impresión y gastos postales</td> <td>\$10.00</td> </tr> <tr> <td>Fondos insuficientes, disputas de pagos, o cuota de pagos devueltos</td> <td>\$35.00</td> </tr> <tr> <td>Cuota de Liquidación/Reembolso de Saldo</td> <td>\$10.00</td> </tr> </tbody> </table> | Cuotas Adicionales | Cantidad | Cuota de Consumo Bajo Una cuota por ESI ID se aplicará si el consumo diario es bajo 16.0 kWh por cualquier día como fue reportado originalmente a Pogo por Smart Meter Texas (SMT) | \$0.95 | Cargo por pago a través de canales automatizados (web, aplicación, IVR) No hay cuota de pago por los pagos de \$60 o más | \$5.00 | Cargo en los centros de pago autorizados en persona | \$2.00* | Costo de desconexión | \$0.00 | Costo de reconexión | \$25.00 | Resumen de uso y pagos ("SUP") Impresión y gastos postales | \$10.00 | Fondos insuficientes, disputas de pagos, o cuota de pagos devueltos | \$35.00 | Cuota de Liquidación/Reembolso de Saldo | \$10.00 |
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| ¿Es un producto de prepago o de pago anticipado? | Sí | | | | | | | | | | | | | | | | | | |
| ¿Pogo Energy LLC compra un exceso de generación de energía renovable distribuida? | No | | | | | | | | | | | | | | | | | | |
| Contenido Renovable | 100% | | | | | | | | | | | | | | | | | | |
| Promedio estatal de contenido renovable | 33% | | | | | | | | | | | | | | | | | | |
| Sitio web | PogoEnergy.com | | | | | | | | | | | | | | | | | | |
| Email | support@pogoenergy.com | | | | | | | | | | | | | | | | | | |
| Servicio al Cliente | 888.764.6669 | | | | | | | | | | | | | | | | | | |
| Horario de Atención | Lunes - Viernes de: 8 am – 5 pm (Central Time) | | | | | | | | | | | | | | | | | | |
| Dirección Postal | P.O. Box 12346, Dallas, TX 75225 | | | | | | | | | | | | | | | | | | |