



# Electricity Facts Label (EFL)

Pogo Energy LLC

100% Clean Energy Plan

Effective Date: 5/23/2024

Electricity Price

### Average Price per kWh

Average Monthly Use	500 kWh	1000 kWh	2000 kWh
Oncor	16.2¢	14.8¢	14.1¢
CenterPoint Energy	15.7¢	14.3¢	13.6¢
AEP Texas Central	16.7¢	15.2¢	14.5¢
AEP Texas North	16.3¢	14.9¢	14.1¢
TNMP	17.4¢	15.7¢	14.8¢

The average price for electric service shown in the box above reflects the Pogo Energy Charge, the Pogo Base Charge (30 days), an ERCOT Market Securitization (Debt) Finance charge of 2¢ per day (30 days), and all existing Transmission and Distribution Utility (TDU) recurring delivery charges as billed by the TDU and passed through without markup, excluding state and local sales taxes and the Gross Receipts Reimbursement. Your average price for electric service will vary according to your actual usage.

	Pogo Energy Charge ¢ per kWh	Pogo Base Charge \$ per day	TDU Charges
Oncor	8.9¢	\$0.30	**
CenterPoint Energy	8.9¢	\$0.30	**
AEP Texas Central	8.9¢	\$0.30	**
AEP Texas North	8.9¢	\$0.30	**
TNMP	8.9¢	\$0.30	**

\*\* For updated TDU delivery charges, visit [PogoEnergy.com/TDUCharges](https://PogoEnergy.com/TDUCharges).

Except for price changes allowed by law or regulatory action, this price is the price that will be applied during your first billing cycle; this price may change in subsequent months at the sole discretion of Pogo Energy. After enrollment, the current price for the product is available by logging into your account at [PogoEnergy.com/MyAccount](https://PogoEnergy.com/MyAccount) or by calling 888.764.6669. Please review the current and historical price of this product available at [PogoEnergy.com/PriceHistory](https://PogoEnergy.com/PriceHistory) or by calling 888.764.6669.

Some locations may be subject to a special charge that is not included in the total average price shown for electric service, such as a charge for underground facilities authorized by their city. For more detail see this TDU's service tariff for a listing of cities and authorized charges.

Other Key Terms and Questions

See your Terms of Service agreement and Prepaid Disclosure Statement for a full listing of fees and other terms.

Disclosure Chart

<b>Type of Product</b>	Variable Rate	
<b>Contract Term</b>	Monthly	
<b>Do I have a termination fee or any fees associated with terminating service?</b>	No	
<b>Can my price change during a contract period?</b>	Yes	
<b>If my price can change, how will it change, and by how much?</b>	The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity, Inc. administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.	
<b>What other fees may I be charged?</b>	<b>Additional Fees</b>	<b>Amount</b>
	Payment Fee through automated channels (web, app, IVR) No fee is charged for payment of \$60 or more A \$5 fee is charged for payments less than \$60 This fee will be added to your "Deferred Account Balance" (DAB) to be paid back through daily installments. For details, see <a href="http://PogoEnergy.com/DAB">PogoEnergy.com/DAB</a>	\$5.00
	Payment Fee at in-person, authorized payment centers * Authorized payment locations may charge a \$2 payment fee or more; these fees are set by the payment center and vary by location	\$2.00*
	Disconnection fee	\$0.00
	Reconnection Fee A fee of \$25/ESI ID will be assessed for reconnection of service. This fee will be added to your "Deferred Account Balance" (DAB) to be paid back through daily installments. For details, see <a href="http://PogoEnergy.com/DAB">PogoEnergy.com/DAB</a>	\$25.00
	Summary of Usage and Payments ("SUP") Print and Postal Fee No fee is charged to view your SUP online or for us to email a SUP to you A \$5 fee is charged when you request a SUP to be printed and mailed to you	\$5.00
	Insufficient Funds, Chargeback or Returned Payments Fee	\$35.00
	Closeout Balance Refund Fee A Closeout Balance Refund Fee is only applicable when you have had service with Pogo Energy for 7 days or less or we are required to mail a refund check to you.	\$5.00

<b>Is this a pre-pay or pay in advance product?</b>	Yes
<b>Does Pogo Energy purchase excess distributed renewable energy generation?</b>	No
<b>Renewable Content</b>	100% <sup>1</sup>
<b>Statewide average renewable content</b>	31.1%

**Website** [PogoEnergy.com](http://PogoEnergy.com)  
**Email** <mailto:support@pogoenergy.com>  
**Customer Service** 888.764.6669  
**Operating Hours** Monday – Friday: 8 am – 5 pm (Central Time)  
Saturday: 10 am – 2 pm (Central Time)  
**Mailing Address** P.O. Box 12346, Dallas, TX 75225

<sup>1</sup> With the purchase of this Pogo Energy product, you are supporting cleaner energy by offsetting 100% of your paid, annual usage with an equivalent amount of energy produced by renewable sources of generation in the United States. To accomplish this, Pogo Energy will purchase and retire renewable energy certificates (RECs) representing the environmental attributes associated with renewable energy generation for 100% of your paid usage. You will not have renewable energy from a specific generation facility delivered directly to your service address, but your choice of using this Pogo Energy product ensures that renewable energy equal to 100% of your paid usage is produced using renewable resources on an annual basis. Renewable resource availability varies hour to hour and from season to season, as does your use. We will rely on system power from the Texas ERCOT grid to serve your minute-by-minute consumption, and we will use RECs to ensure that enough of the applicable Pogo Energy blend is delivered to power systems in the United States to match your actual paid, annual usage. We may take up to three months following the close of a calendar year to make up any deficiency in a particular resource promised in connection your Pogo Energy product.



## Etiqueta de Datos de Electricidad (EFL)

Pogo Energy LLC

100% Clean Energy Plan

Fecha de vigencia: 23 de mayo de 2024

Precio de la Electricidad

### Precio medio en ¢ / kWh

Uso Mensual Promedio	500 kWh	1000 kWh	2000 kWh
<b>Oncor</b>	16.2¢	14.8¢	14.1¢
<b>CenterPoint Energy</b>	15.7¢	14.3¢	13.6¢
<b>AEP Texas Central</b>	16.7¢	15.2¢	14.5¢
<b>AEP Texas North</b>	16.3¢	14.9¢	14.1¢
<b>TNMP</b>	17.4¢	15.7¢	14.8¢

Los precios promedios por servicio de energía en la caja arriba refleja Cargos de Energía, Cargos Básicos (30 días), un cargo llamado ERCOT Market Securitization (Deuda) Finance de 2¢ por día (30 días), y todos los cargos actuales recurrentes de la Utilidad de Transmisión y Distribución (TDU) que son facturados y pasados por TDU sin sobreprecio, excluyendo impuestos locales y del estado y el Gross Receipts Reimbursement. El precio promedio por servicio de energía variará según el consumo actual.

	Tarifa de Energía de Pogo ¢ por kWh	Cargo Básico de Pogo \$ por día	Cargos TDU
<b>Oncor</b>	8.9¢	\$0.30	**
<b>CenterPoint Energy</b>	8.9¢	\$0.30	**
<b>AEP Texas Central</b>	8.9¢	\$0.30	**
<b>AEP Texas North</b>	8.9¢	\$0.30	**
<b>TNMP</b>	8.9¢	\$0.30	**

\*\* Para obtener los más recientes de cargos por el TDU suministro visite [PogoEnergy.com/TDUCharges](http://PogoEnergy.com/TDUCharges).

Excepto por los cambios de precios permitidos por la ley o acción regulatoria, este precio es el precio que se aplicará durante el primer ciclo de facturación; el precio puede cambiar los meses subsiguientes por la discreción sola de Pogo Energy. Después de la inscripción, el precio actual por el producto está disponible por entrar tu cuenta en [PogoEnergy.com/MiCuenta](http://PogoEnergy.com/MiCuenta) o por llamar al 888.764.6669. Por favor, revisa el precio actual y histórico de este producto disponible en [PogoEnergy.com/PriceHistory](http://PogoEnergy.com/PriceHistory) o por llamar al 888.764.6669.

Unas ubicaciones pueden estar sujeto a un cargo especial que no está incluido en el precio promedio mostrado por servicio de energía, como un cargo por servicio bajo tierra autorizado por su ciudad. Para más detalles, revisa la tarifa de servicio de este TDU para una lista de ciudades y los cargos autorizados.

Otras Claves  
Términos y Preguntas

Revisa el acuerdo llamado Condiciones de Servicio y Declaración de prepago para una lista completa de cuotas y otros acuerdos.

Preguntas Frecuentes

<b>Tipo de Producto</b>	Tarifa Variable	
<b>Plazo del Contrato</b>	Mensual	
<b>¿Tengo un cargo de terminación o algún cargo asociado con terminar el servicio?</b>	No	
<b>¿Puede cambiar mi precio durante un período de contrato?</b>	Sí	
<b>Si mi precio puede cambiar, ¿cómo va a cambiar, y por cuánto?</b>	El precio que se aplique en el primer ciclo de facturación puede ser diferente que el precio en este EFL si hay cambios de cargos de TDSP; cambios a cuotas administrativas al consumo de Electric Reliability Council of Texas o Texas Regional Entity, Inc; o cambio que vienen de impuestos locales, federales o del estados regulatorios que imponen cuotas nuevas o modificadas o costos que son fuera de nuestro control.	
<b>¿Qué otros cargos se me pueden cobrar?</b>	<b>Cuotas Adicionales</b>	<b>Cantidad</b>
	Cargo por pago a través de canales automatizados (web, aplicación, IVR) No hay cuota de pago por los pagos de \$60 o más Una cuota de pago de \$5 por los pagos menos de \$60 Esta cuota estará agregada al Saldo de Cuenta Diferido o DAB y estará devuelta a Pogo con facturación diaria. Para detalles, visita <a href="http://PogoEnergy.com/DAB">PogoEnergy.com/DAB</a> .	\$5.00
	Cargo en los centros de pago autorizados en persona * Los centros de pago autorizados normalmente cobran una cuota de pago de \$2 para todos los pagos de cualquier cantidad	\$2.00*
	Costo de desconexión	\$0.00
	Costo de reconexión Una cuota de \$25/ESI ID estará agregada por la reconexión de servicio. La cuota estará agregada al Saldo de Cuenta Diferido o DAB y estará devuelta a Pogo con facturación diaria. Para detalles, visita <a href="http://PogoEnergy.com/DAB">PogoEnergy.com/DAB</a> .	\$25.00
	Resumen de uso y pagos ("SUP") Impresión y gastos postales No se cobra ninguna tarifa para ver su SUP en línea o para que le enviemos un SUP por correo electrónico, solo se aplicará cuando solicite que se le imprima y se le envíe un SUP por correo.	\$5.00
Fondos insuficientes, disputas de pagos, o cuota de pagos devueltos	\$35.00	

